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DELL(TM) UPDATE PACKAGES README FOR MICROSOFT(R) WINDOWS(R)

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Version 6.4

Release Date: December 2010

This Readme contains updated information for your "Dell Update Packages for Microsoft Windows Operating Systems User's Guide" and any other technical documentation included with the Dell Update Packages for Windows operating systems.

Dell Update Packages offer ease and flexibility for updating the system software on Dell PowerEdge(TM) systems. Update Packages are available for the following software components:

- * System BIOS
- * System firmware, also known as the Embedded Systems Management (ESM) firmware
- * Dell Remote Access Controller (DRAC) firmware, which also includes Embedded Remote Access (ERA) firmware
- * PowerEdge Expandable RAID Controller (PERC) firmware and driver
- * Cost-Effective RAID Controller (CERC) firmware and driver
- * Software RAID Controller firmware and driver
- * IDE Controller drivers
- * Baseboard Management Controller (BMC) firmware
- * SCSI Backplane (BP) firmware
- * SAS BP firmware
- * SAS Expander firmware
- * SSD firmware
- * SED firmware
- * PowerVault 100T firmware
- * PowerVault 110T firmware
- * PowerVault MD1000 firmware
- * PowerVault MD1120 firmware
- * PowerVault MD1200 firmware
- * PowerVault MD1220 firmware

- * PowerVault RD1000 firmware
- * Broadcom Network Adapter driver
- * Intel(R) Network Adapter driver
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 CRITICALITY
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2 - Recommended

It is recommended that you apply this update during your next scheduled update cycle. The update contains feature enhancements or changes that will help keep your system software current and compatible with other system modules (firmware, BIOS, drivers, and software).

 MINIMUM REQUIREMENTS
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The Update Packages support Dell systems running the following Windows operating systems:

- * Microsoft(R) Windows Server(R) 2003 R2 Web, Standard and Enterprise Editions with SP2 (32-bit x86)
- * Microsoft Windows Server 2003 R2 Standard, Enterprise, and Datacenter x64 Editions with SP2
- * Microsoft Windows Server 2008 R2 Standard, Enterprise, and Datacenter x64 Editions with SP2
- * Microsoft Windows Small Business Server 2003 Standard and Premium Editions with SP2
- * Microsoft Windows Server 2008 Core Standard, Enterprise, and Datacenter Editions (x64) with SP2
- * Microsoft Windows Essential Business Server 2008 Standard and Premium Editions (x64) with SP1
- * Microsoft Windows Small Business Server 2003 Standard and Premium Editions with SP2
- * Microsoft Windows Small Business Server 2008 Standard and Premium

Editions with SP2

- * Microsoft Windows Storage Server 2008 R2 Express, Workgroup, Standard, and Enterprise Editions
- * Microsoft Windows Server 2003 R2 Compute Cluster Edition and Microsoft Windows Server 2008 R2 HPC Edition
- * Microsoft Hyper-V™ and Windows Server® 2008 with Hyper-V role

* Microsoft Hyper-V™ R2 and Windows Server® 2008 with Hyper-V role R2

NOTE: For the latest information about the various Dell systems and operating systems that Dell Update Packages are supported on, see the "Dell Systems Software Support Matrix" on the Dell Support website at "www.support.dell.com/manuals".

NOTE: Update Packages may also be applied in a pre-operating system environment that uses the Embedded Linux (ELI) through the Dell OpenManage(TM) Deployment Toolkit (DTK).

 UPDATE PACKAGES: SUPPORTED COMPONENTS
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Update Packages currently do not support every system component type. Dell will continue to make Update Packages available on additional devices in future releases.

This release of Update Packages supports updates to the devices listed in the following table.

Component Type	Supported Components
BIOS	BIOS
ESM firmware	ESM3, ESM4
DRAC firmware	DRAC 4, DRAC 5, iDRAC6
RAID firmware	PERC 4/Di, PERC 4e/Di, PERC 4e/DC, PERC 4e/Si, PERC 4/DC, PERC 4/SC, PERC H200,PERC H700, PERC H800 Adapter, PERC S300 Adapter, PERC 5/E, PERC 5/i,SAS 5/i, SAS 5/iR Adapter, SAS 5/E, SAS 5/iR, SAS 6/iR, SAS 6/iR Adapter, PERC 6/E, PERC 6/i, PERC 6/i Adapter, CERC 6/i
RAID drivers	PERC 4e/Si, PERC 4e/Di, PERC 4/DC, PERC 4/im, PERC 4/SC, PERC 4e/DC, PERC 4/DI, PERC H200, PERC H700, PERC H800 Adapter, PERC S300 Adapter, PERC 5/E, PERC 5/i, PERC S100, SAS 5/E, SAS 5/iR, SAS 5/i, SAS 5/iR Adapter, SAS 5/E, SAS 5/iR, SAS 6/iR, SAS 6/iR Adapter, PERC 6/E, PERC 6/i, PERC 6/i Adapter, CERC6/i

IDE controllers Drivers CERC ATA 100,
SI680A, CERC/SATA 2S, and CERC SATA 6ch
drivers

BMC firmware BMC

SCSI BP firmware BP

SAS BP BP

Storage enclosure PowerVault MD1000,
PowerVault MD1120, PowerVault MD1200,
PowerVault MD1220, PowerVault MD3000

Tape drives firmware PowerVault PV100T DDS4,
PowerVault PV110T DAT72,
PowerVault PV110T LTO1,
PowerVault PV110T LTO2,
PowerVault PV110T LTO2-L,
PowerVault PV110T LTO3,
PowerVault PV110T LTO3-HH,
PowerVault PV110T LTO4,
PowerVault PV110T SDLT320,
PowerVault PV110T DLT VS80,
PowerVault PV110T DLT VS160,
PowerVault PV110T SDLT

Removable disk drive PowerVault RD1000
backup firmware

Network adapter driver Broadcom NetXtreme family of adapters
Broadcom NetXtreme II family of adapters
Intel PRO PCI-E Gigabit family of adapters

KNOWN ISSUES
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For all Dell Update Packages

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- * On systems with a FAT32 partition as the boot drive, you cannot execute DUPs and the inventory collector used by SUU as FAT32 does not support access control lists.
 - * Do not run other applications while executing Dell Update Packages.

 - * For firmware Dell Update Packages, an update package will not inventory the device if only a native non-Dell driver is installed. Therefore, firmware update packages cannot upgrade a device with a native driver.

 - * For driver Dell Update Packages, an update package can inventory the device, but will not upgrade the driver if the native driver is at a higher version than the Dell driver being installed.

 - * On some servers running Windows 2000, the digital signature information of signed Dell Update Packages displays the message

"The certificate is not valid for requested usage."

Root Cause:

The message is caused by an out-of-date root certificate on the server.

Solution:

To update the root certificate:

- 1) Enable Windows Update.
- 2) Access "www.update.microsoft.com" in a Web browser.
- 3) Select "Custom" to perform a scan of your machine for updates.
After the scan completes, it will list all available updates.
- 4) Select the "Software, Optional" category.
- 5) Look for "Root Certificates Update", and select it. Your root certificates will be updated.
- 6) After your root certificates are updated, check the digital signature information of your Dell Update Packages again. The information should now indicate that the digital signature is valid.

See the following Website for reference:

"<http://msdn.microsoft.com/library/default.asp?url=/library/en-us/dnsecure/html/rootcertprog.asp>"

- * If you encounter the message, "This Update Package is not compatible with any of the devices detected on your system", for a supported device, ensure that you have the latest Dell drivers for your system from the Dell Support website at "www.support.dell.com."
- * If you are using Windows BitLocker(TM) on Windows Server 2008, wait for BitLocker to finish encrypting the drive before executing Dell Update Packages.
- * The DUP update process involves several resets to the USB bus which cause all USB devices to be enumerated again by the Operating System. If you insert the USB device for the first time and if you are prompted with the "Scan and Fix" process, select it to avoid multiple "Scan and Fix" messages each time the USB bus reset happens.
- * Dell Update Packages do not require new refreshes of existing DUPs to be reinstalled since the firmware or driver payload does not change when the DUP is refreshed. A new DUP is available if changes have been made to the firmware or driver payload
- * If you login to a system running on Microsoft Windows Small Business Server 2008 operating system, by default you are logged in as a regular user even though you may have Administrator privileges. This is due to an in-built feature called User Account Control (UAC) that automatically reduces the potential of security breaches. Before you run DUPs on your system, elevate the privileges for administrators using Windows security options in Group Policy Editor. For more information, see the DUPs User Guide.

Note: Ensure that a drive is available for DUPs to mount a partition to complete an update successfully.

Unified Server Configurator (USC) Dell Update Packages (DUPs)

- * Lifecycle controller updates require system services to be enabled.
- * For the first time, before you attempt to run Driver Package Diagnostics DUPs, execute the USC DUP.
- * If the operating system is installed from "Operating System Deployment", select "Reboot and Exit" in the USC environment before booting to the operating system. This closes the USC session which is held for 18 hours. If you do not want to enter the USC and select "Reboot and Exit", but want to execute the DUPs within 18 hours, unplug the power supply of the system, wait for 10 seconds, and then power on the system.

BIOS

- * A BIOS update requires enough free physical memory to load the entire BIOS image into the physical memory. If there is insufficient free physical memory available on the system to load the BIOS image, the Dell Update Package for BIOS may fail. In this instance, the BIOS can be updated using the diskette method, by running the Dell Update Package after adding more memory, or by running the Dell Update Package immediately after a reboot.
 - * BIOS update is not supported on a PowerEdge R210 with BIOS version 1.0.33, 1.2.1, or 1.1.4 installed. BIOS versions earlier than 1.3.4 do not support the online update method used by the DUP process on the PowerEdge R210 under Window Server 2008R2. To update BIOS from one of the versions listed, use the offline BIOS update. Once version 1.3.4 of BIOS is installed, all future BIOS will be supported.
 - * BIOS update is not support on a PowerEdge T310 with BIOS version 1.0.2, 1.1.6, or 1.2.1 installed. BIOS versions earlier than 1.3.6 do not support the online update method used by the DUP process on the PowerEdge T310 under Window Server 2008R2. To update BIOS from one of the versions listed, use the offline BIOS update. Once version 1.3.6 of BIOS is installed, all future BIOS will be supported.
 - * BIOS update is not support on a PowerEdge R310 with BIOS version 1.0.0 installed. BIOS versions earlier than 1.1.5 do not support the online update method used by the DUP process on the PowerEdge R310 under Window Server 2008R2. To update BIOS from one of the versions listed, use the offline BIOS update. Once version 1.1.5 of BIOS is installed, all future BIOS will be supported.
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Dell Embedded Open Manage Server Administrator

The Dell Update Package for Dell Embedded Open Manage Server Administrator can only be applied in a pre-operating system environment that uses the Embedded Linux (ELI) through the Dell OpenManage(TM) Deployment Toolkit (DTK).

BMC firmware and BP firmware

* When upgrading the BMC/ESM firmware or the BP firmware on PowerEdge x8xx or x9xx servers with the Windows Server 2003 R2 IPMI driver installed, the update may take up to 20 minutes to complete.

To expedite such updates on PowerEdge x8xx or x9xx servers, you can uninstall the R2 IPMI driver before performing the firmware upgrade operation using the command "rundll32 ipmisetp.dll, RemoveTheDevice" from a command prompt.

After the firmware flash is complete, you can install the driver again by executing the command "rundll32 ipmisetp.dll, AddTheDevice". On PowerEdge x9xx servers, the driver can be re-installed by performing a "Scan for hardware changes" in the Device Manager.

BMC firmware

* When upgrading the BMC/ESM firmware on PowerEdge x8xx or x9xx servers with the Windows Server 2003 R2 IPMI driver installed, multiple time-out warning messages from source "IPMIDRV" with Event ID 1004 are logged in the System Log in the Event Viewer console.

These messages can be safely ignored. However, to prevent the messages from being logged, you can uninstall the R2 IPMI driver before performing the firmware upgrade operation using the command "rundll32 ipmisetp.dll, RemoveTheDevice" from a command prompt.

After the firmware flash is complete, you can install the driver again by executing the command "rundll32 ipmisetp.dll, AddTheDevice". On PowerEdge x9xx servers, the driver can be re-installed by performing a "Scan for hardware changes" in the Device Manager.

For more information on this issue, including its cause, see the Microsoft KB article number 912596.

11G iDRAC

* When upgrading the iDRAC firmware for the first time on a server with Windows operating system, the following message might be displayed: "Windows has finished installing new devices. The software that supports your device requires that you restart

your computer. You must restart your computer before the new settings will take effect. Do you want to restart your computer now?"

Select "No" to ignore this message. This message is due to the creation of a temporary USB device used for storing the firmware image. If you select "Yes", the firmware update process stops.

DRAC 5 firmware

* Before updating the DRAC firmware, ensure that the following conditions are met:

- USB is enabled
- IPMI is working properly
- DRAC Virtual Flash is not in use by the operating system or another application
- WMI service is running

Power Supply Unit firmware

* Power Supply Unit firmware updates can be performed only on Life Cycle Controller enabled systems.

All PERC firmware and all SAS firmware (All storage controller firmware)

* Only devices connected to a PERC SAS controller can be updated at this time. This includes PERC5, PERC6, H200, H700, H800, SAS5 and SAS6 controllers.

* Do not run storage controller update packages if the controller is in use by other applications.

The firmware upgrade may fail if any of the RAID controllers in the system are performing an I/O background task (consistency check, background initialization, rebuild, or reconstruction). Allow the background task to complete before attempting to upgrade the firmware. "Patrol Read" tasks will not affect a firmware upgrade.

PERC 4 firmware

* Firmware updates require a reboot to take effect.

* If a PERC update package fails on a Windows 2000 system, ensure that the version of your installed PERC driver is 5.35.2 or higher. You can obtain the latest PERC driver update package from the Dell Support website at "www.support.dell.com."

PowerVault MD1000 firmware

* The PowerVault update procedure requires the RAID controller to be in a known good state. If a problem occurs with the RAID controller during the update procedure, the Update Packages cannot communicate with the PowerVault system, inventory its firmware version, or perform the update. (138462)

PowerVault MD1000 firmware

* Stop all input/output to the PowerVault MD1000 before running the PowerVault MD1000 firmware update package.

* **WARNING: THE SERVER MUST BE REBOOTED AFTER UPDATING THE FIRMWARE ON MD1000 ENCLOSURES IN ORDER TO MAINTAIN ENCLOSURE MANAGEMENT. ACCESS TO THE ENCLOSURES WILL BE LOST IF THE SERVER IS NOT REBOOTED.**

* When prompted for reboot after the update, select "Yes".

PowerVault PV100T DDS4 firmware and all PowerVault PV110T firmware (PV110T DDS4, PV110T DAT72, PV110T LTO1, PV110T LTO2, PV110T LTO2-L, PV110T LTO3-HH, PV110T LTO4, PV110T SDLT320, PV110T LTO3, PV110T DLT VS80, PV110T DLT VS160, and PV110T SDLT)

* Before executing the firmware update, stop all tape backup activity and put all scheduled jobs on hold.

* After the firmware update is completed, restart your system for the updates to take effect.

* Tape automation devices are not supported by Dell Update Packages. Please disconnect or power off such devices before executing Dell Update Packages.

The tape automation devices are as follows:

1. PowerVault PV120T
2. PowerVault PV122T
3. PowerVault PV124T
4. PowerVault PV128T
5. PowerVault PV130T
6. PowerVault PV132T
7. PowerVault PV136T
8. PowerVault PV160T
9. PowerVault ML6000

NIC firmware

Broadcom NIC firmware updates are not supported on 8th generation systems but are supported on newer systems provided the hardware is present.

Storage Controller Drivers

Not all storage controller drivers support the fresh install feature.
The older driver packages that do not support this feature are listed
here:

Dell PERC 4/IM, v.1.8.6, A00 ; A00 ; DRVR-R47682.exe

Dell PERC 4/IM, v.1.9.11.0, A00 ; A00 ; RAID-DRVR-R87058.exe

Dell PERC 4/IM, v.1.9.11.0, A02 ; A02 ; RAID-DRVR-R87059.exe

Adaptec U320 SCSI RAID 0 or 1, v.2.0.0.3 ; A00 ; RAID_DRVR_WIN_R98040.EXE

LSI Logic PERC 4/SC, PERC 4/DC, PERC 4e/ ; A01 ; RAID_DRVR_WIN_R100373.EXE

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December 2010